# **Best-in-Class Services for Cisco**





# Why Insight and Cisco?

At Insight, we define, architect, implement and manage Insight Intelligent Technology Solutions™ that help your organization run smarter. Our strong supply chain optimization and workplace solutions combined with our data center transformation expertise and modernized applications keep business running, foster flexible work environments and put you at the forefront of innovation. Here are a few ways we deliver compelling capabilities and meaningful outcomes with Cisco:

- Cisco Gold partner
- Cisco's 4<sup>th</sup> largest North American partner
- 350+ pre-sales engineers with 2,000+ Cisco technical certifications
- 4,000+ sales and service delivery engineers
- Cisco-mentored practices organization

# Meaningful connections designed to help you run smarter

Your organization needs a reliable, secure infrastructure that can scale to support your business needs. Insight and Cisco provide a variety of architectures — from cloud solutions to centralized data centers — with unmatched defenses against cyberattacks. You'll benefit from:

- Architecture and practice expertise
- Software lifecycle management and Software as a Service (SaaS) solutions
- Integrated service solutions for business outcomes
- Insight OneCall<sup>™</sup> support services
- Enterprise Agreement (EA)

Insight + Cisco Manage today. Transform the future. Together.

Insight office location

Insight Warehouse and Integration Center

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# Insight: The perfect partner for Cisco

Today, technology is not just supporting the business; it's becoming the business. At Insight, we help you navigate the complex challengesto develop fresh solutions and processes. We'll help you manage today's priorities and prepare for tomorrow's needs.

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G & coverage

## excellence & systems

ita center transformation solutions

Next-generation tech skills

App dev & IoT expertise

Digital platform

Partner alignment



Digital Innovation	Cloud + Data Center Transformation	Connected Workforce	Supply Chain Optimization
Digital Transformation	Data center transformation	Insight Managed Office	Procurement
Workforce Applications	Hybrid cloud solutions	Insight Managed Mobility	E-commerce
Real-Time Business	Security solutions	Insight Managed Collaboration	Software lifecycle services
Application development	Managed IT services	Insight Managed Deployment	Hardware lifecycle services
DevOps	Software-defined solutions	Workplace Services	Warranty management solutions

# Insight's Value Add Cisco Lab Services

- CCNA, CCDA certified technicians
- Test for DOA on all Cisco devices before they ship to your DC
- Push config files, upgrade firmware on Cisco devices before they ship to your DC
- Full rack builds at depot which ship on shock pallets
- Network in a box solutions (rack build, SAN, POS, Workstations, VPN links to corporate)

# **Inventory Management Programs**

There are four warehousing options offered by Insight:

#### **Client Reserved Inventory**

- Insight can reserve inventory in our warehouse for up to 60 days
- Client will only be invoiced when inventory ships

## Client Reserved Inventory – Rolling Stock

- Keep a set amount of stock at Insight warehouse to be able to scale up or replace units with quick turnaround time at all times
- Get invoiced only when stock is shipped out

## **Client Owned Inventory**

- Pre-purchased inventory held for shipment via sales order
- Spend budget by a deadline without having to deal with shipments and storage space
- Buy up going out of life product to meet forecasted demand

#### **Client Supplied Inventory**

- Client may supply their own product for Insight to keep in warehouse and redeploy
- Good if locations are closing and IT product can be redeployed

## Why should a client warehouse with Insight?

- Take advantage of volume discounts or other special promotions
- Save space at client location
- Remove excess packaging at the source instead of at the destination
- Insight serves as the consolidation center for all shipments
- Eliminate 2-4 week lead time from OEMs
- Setup threshold stock levels reserved for you to quickly respond to IT product needs
- Easily manage product form multiple distributors/OEMs in one location

# Certifications and awards

Certificates (Canada only)	Awards (North America, 2019)	
Advanced Enterprise Networking	2019 Americas Partner of the Year	
Advanced Security	2019 Customer Experience Partner of the Year	
Advanced Collaboration	2019 Marketing Partner of the Year	
Advanced Datacenter	2019 Canada Sales Acceleration Partner of the Year	
	2019 Canadian Marketing Innovator Partner of the Year	

